



360 EXTERIOR CLEANING LIABILITY & SERVICE AGREEMENT

This Service Agreement ("Agreement") is made effective as of _____, by and between 360 Exterior Cleaning ("Company") and [Client Name] ("Client").

1. Scope of Work

The Company shall provide exterior cleaning services, including—but not limited to—pressure washing of homes, buildings, roofs, driveways, sidewalks, fences, decks, and gutters. Specific details of the work to be performed will be outlined in a separate estimate or invoice.

2. Payment Terms

Client agrees to pay the full amount specified in the estimate or invoice. **A deposit of half of the total balance is required to schedule service. The remaining balance payment is due upon completion unless otherwise agreed in writing.** Late payments may incur a \$25 fee and 1.5% monthly interest.

3. Access and Utility Usage

Client agrees to provide safe and reasonable access to the work area, including access to water and electricity if required. **The client must remove obstructions and secure pets.** The Company is not responsible for delays due to lack of access or utility issues.

4. Liability Disclaimer

The Company **shall not be** held liable for pre-existing damage to surfaces or structures, including but not limited to loose siding, deteriorating materials, faulty wiring, or cracked concrete. Client agrees that Company is not liable for damage resulting from cleaning fragile or improperly maintained surfaces.

5. Employee and Equipment Safety

Client agrees to maintain a safe environment for Company personnel. The Company reserves the right to halt services if site conditions are deemed hazardous. Damage, theft, or loss of Company equipment due to the Client's negligence shall be the Client's responsibility.

6. Chemical Use and Environmental Conditions

The Company may use industry-standard chemicals for cleaning. While every precaution is taken, Client accepts the risk of unintended effects on landscaping, painted surfaces, or nearby materials. Services may be rescheduled due to weather conditions for safety.

7. Property Condition and Client Responsibilities

Client affirms the property is in a condition suitable for pressure washing. Any known issues (loose paint, fragile materials, etc.) must be disclosed before service. The Company **is not** responsible for damage to unreported vulnerable surfaces or hidden defects.

8. Indemnification

Client agrees to indemnify, defend, and hold harmless 360 Exterior Cleaning, its employees, contractors, and agents from any and all claims, damages, losses, or expenses arising from the services performed, except in cases of gross negligence or willful misconduct.

9. Cancellation and Rescheduling

The client may cancel or reschedule up to **24 hours before the appointment** without penalty. Cancellations made less than 24 hours in advance may incur a \$50 fee. The Company reserves the right to reschedule due to weather or unforeseen circumstances.

10. Entire Agreement

This Agreement constitutes the full understanding between both parties. Any changes must be made in writing and signed by both parties.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date written above.

Client Name & Signature

Date: _____

Authorized Representative, 360 Exterior Cleaning

Date: _____